

We love top performers!
Do you too?

kratzer
AUTOMATION



Top technology | Top performance | Top team

KRATZER AUTOMATION is an innovative high-tech company for industrial applications.

Our software solutions provide efficient and transparent processes for our demanding, international customers in the automotive industry and the transport sector.

With more than 300 employees in 9 locations in 6 countries, we generate an annual turnover of EUR 61 million.

For further information:

- [To our Test Systems business unit](#)
- [Container test benches for electronic engines](#)
- [Our Software Solutions for Integrated Testing](#)
- [Good reasons to join us](#)
- [What distinguishes us from other employers](#)

Service engineer 2nd level support (m/w) Test bench systems for automotive development

Location: Shanghai (P.R. China)

As part of our expansion we are looking to strengthen our team of dedicated engineers in **Shanghai (Zhangjiang Hi-Tech Park Pudong)**. We plan and realize test systems for automotive development, chiefly for the **powertrain, exhaust gas turbocharger, electric vehicle drive systems and batteries**. The company focuses in particular on **test systems for energy-saving** and **environmentally-friendly drive concepts**. Therefore we search for service engineers to support our valued customers in China and East Asia.

Your future tasks:

- Receive written and verbal service calls from our customers and project engineers
- Documentation of service calls in our tracking system
- Finding solutions for questions in regards to hardware and software of our test benches
- In case of complex calls you'll have to work closely with our experts in Germany
- Business trips to customers for repairs and software updates

Skills an experience required:

- Successfully completed a university degree in a technical discipline such as electrical or mechanical engineering, mechatronics or automation
- Excellent PC knowledge, especially Windows and office suite
- Knowledge of network technology as well as PC hardware is considered a plus
- Mandarin on a native level and good English is mandatory; German is considered an advantage
- Friendly, professional and calm personality, especially in stressful situations
- Analytical and structured error searching skills
- Customer centric thinking

In return, we offer:

You can expect a versatile area of responsibility and a professional, motivated team. We offer you the opportunity to work for a **Hidden Champion** that is the **world leader in turbocharger test stands** and one of the **leading suppliers for New Energy Vehicle testing**. A career at KRATZER AUTOMATION will allow you to **help shape the automobiles of tomorrow**.

As an owner-managed company, employees are our top priority. Our working atmosphere is based on open and fair communication, fast decision making processes and a flat hierarchy. Of course we offer a secure position, salary commensurate with performance, employee profit-sharing and good future prospects.

Would you like to contribute to the continuing success story of KRATZER AUTOMATION as well? Fantastic!

Please send your **detailed resume** stating your earliest possible start date **in English** to the e-mail address below. For additional information please feel free to contact us.

We look forward to meeting you!